

QUALITY POLICY STATEMENT



Enhanced Health Therapy Services (EHTS) is a local business serving clients in Townsville and surrounding regions including Ingham, Cairns, Ayr, Bowen, The Whitsundays, Mackay and Charters Towers.

EHTS offers specialised therapy services that include:

- occupational rehabilitation
- workplace training
- medico legal assessments
- driving assessment & rehabilitation and
- neuro-rehabilitation

The Mission of **EHTS** is to be an industry leader in the specialised Occupational Therapy services we provide.

We strive to provide the services that are of the highest quality and value to clients.

We integrate honesty, integrity and strong business ethics into all aspects of our business functioning.

We firmly believe in responsive and timely service provision.

To achieve our quality aims **EHTS** shall continually monitor and review its processes and operations and implement continual improvements to ensure the company has the resources to maintain profitable growth and to meet or exceed customers' expectations.

This shall be achieved by planning, control and verification of **EHTS'** processes in accordance with the uniform principles of the ISO 9001:2015 Standard.

EHTS' focus shall be on teamwork, with all staff being committed, dedicated and trained to achieve results in provision of services through knowledge, experience and professionalism.